Ikjot Energy International Private Limited

Privacy Policy

Effective Date: November 5, 2026 | **Official URL:** https://ikjotenergy.com/privacy-policy

1. Introduction

Ikjot Energy International Private Limited ("Ikjot Energy," "we," "us," or "our") respects your privacy and is committed to protecting the personal data of our customers, website visitors, partners, and stakeholders. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website https://ikjotenergy.com or engage with our solar engineering, procurement, construction, and consultancy services across India.

2. Information We Collect

We may collect and process the following categories of information:

- **Personal Identification Information:** Name, email address, phone number, mailing address, and contact details provided when requesting a quote, inquiry, or consultation.
- **Property & Project Details:** Site locations, rooftop/land measurements, electricity bill details, consumer numbers, and power consumption patterns required for solar system design and net-metering approvals.
- **Technical & Usage Data:** IP address, browser type, device information, pages visited, and interaction data collected automatically via cookies and standard web logging.

3. How We Use Your Information

We use the collected information for business and operational purposes, including:

- Designing, engineering, and installing residential, commercial, industrial, and agrivoltaic solar photovoltaic systems.
- Facilitating grid connectivity, net metering applications, and regulatory documentation with State Nodal Agencies (SNAs) and Electricity Distribution Companies (DISCOMs).
- Responding to customer inquiries, sending technical proposals, project updates, and maintenance schedules.
- Complying with legal, statutory, and regulatory obligations in India.

4. Disclosure and Data Sharing

We do not sell, trade, or rent your personal information to third parties. We may share information with:

- **Government & Regulatory Authorities:** Statutory bodies, DISCOMs, and State Nodal Agencies under renewable energy schemes (such as PM Surya Ghar Muft Bijli Yojana) for net-metering and subsidy processing.

- **Service Providers & Subcontractors:** Trusted technical partners, logistics providers, and payment processors working on our behalf under strict confidentiality agreements.
- **Legal Compliance:** When required by law, court order, or governmental regulations.

5. Data Security

We implement appropriate technical, administrative, and physical security measures to protect your personal data against unauthorized access, alteration, disclosure, or destruction.

6. Cookies and Tracking Technologies

Our website uses standard cookies to enhance user experience, analyze site traffic, and optimize performance. You can control cookie preferences through your individual browser settings.

7. Data Retention

We retain your personal and project-related data for as long as necessary to fulfill the operational purposes for which it was collected, including warranty, maintenance service obligations, and legal compliance.

8. Your Rights

Under applicable Indian data protection laws, you have the right to request access to, correction of, or updating of your personal information held by us.

9. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy, please reach out to us at:

Ikjot Energy International Private Limited

Website: https://ikjotenergy.com

Privacy Policy Page: https://ikjotenergy.com/privacy-policy

Email: contact@ikjotenergy.com

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